

GREEN GARDEN RESORT&SPA HOTEL 2024 FACT SHEET

HOTEL INFO

Green Garden Resort & Spa Hotel; for an excellent holiday with the view of Mediterranean Sea and Alanya Castle between orange and lemon gardens. Within this atmosphere of nature we offer a holiday of comfort, fun and relaxation. To preserve and protect this beauty;

- We have minimized the use of packaging material which can not be recycled.
- Drainage water of our hotel is sent to the Central Purifying Plant of Alanya Municipality to be cleaned by chemical and biological treatment.
- We have chosen detergents that are easily dissolved in the nature with minimum damage.
- The towels used in the rooms are changed at your desire to minimize the use of water, energy and detergents. By use of this system damage to nature is lessened.
- In our kitchen we have minimized canned goods by using fresh vegetables and fruits.
- Garbage is separated according to composition to be re-evaluated.
- Trees and greenery are specially looked and protected.
- The water of the pools is filtered continuously and the water is analyzed three times a day to preserve the hygienic water quality.

Targeting the best and the high qualified service since its foundation, "quality" is embedded into the existence of Green Garden Beach Hotel. Therewith Green Garden has certificated on 27th November 2006.

It has been principled **ISO 9001 Quality Management System** for

- Quality management,
- Quality business partnerships,
- Quality staff, continuous education, training and personal development,
- Satisfaction of guests' and staffs',
- Respect and aid to society – environment.

It has been principled HACCP for

- Making Hazard analysis,
- Registering all the Critic Control Points of foods' documents,
- Producing foods with determining and monitoring Critic Control Points,
- Producing reliable foods,
- Serving foods to the guest in order to hygienic conditions.

Aim of quality policy is developing, changing and improving by working according to **ISO 9001 Quality Management System** and HACCP principles.

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Name of Hotel	GREEN GARDEN RESORT & SPA HOTEL
Category	5 Star (5*)
Destination Name	Alanya
Opening Date	April 1998
Renovation Date	April 2021
Concept	Half Board - All Inclusive
Address	Obagöl mah.4.sok.No.3 Alanya-Antalya-Turkey
Telephone	90 242 514 14 59 - 60
Fax	90 242 514 03 22
Web Address	www.greengardenhotels.com
E-mail	info@greengardenhotels.com
Total Number Room/Bed Capacity	340 – 1453 capacity (299 Rooms, 41 Villas)
Building Quantity	5 Block - 41 Villas
Floor Quantity	5
Elevator Quantity	8
Opening Period	12 months
Meeting Hall	1 Meeting Hall (130 m ² & Foyer 50 m ²)
Yoga Area	50 m ²
Location Area	28.217 m ²
Distance to Nearest Place	Oba / 200 mt
Distance to Nearest City	Alanya / 3 km
Distance to Airport	Gazipaşa 39 km / Antalya 133 km
Accepted Credit Cards	MASTER - VISA CARD
Pets	PETS ARE NOT ALLOWED
Transportation	Taxi - Minibus (Chargeable)
Airport - Hotel Transfer	Upon to Wish (Chargeable)
Doctor Service	7 Days / Certain Times (Chargeable)
Nearest Hospital	Alanya / 3 km

Beach :

The beach is 50 mt. There is an underground to pass the beach from the main road. Beach is formed with sand and gravel. There are sunbeds, umbrella, mattress, changing room and Snack Bar at the beach. Foods and Beverages services are extra at the beach.

GREEN GARDEN RESORT&SPA HOTEL 2024 FACT SHEET ROOMS

Rooms Quantity	340 (299 Rooms - 41 Villas)					
Beds Capacity	1.453					
FEATURES	COMFORT FAM 1	COMFORT FAM 1 ECO(ROOF)	COMFORT FAM 2	STANDART FAMILY ROOM	VILLA	STD ROOM
Rooms Quantity	141	26	42	41	41	49
Max. Person in (incl. Children)	4	4	6	5	6	3
Bedroom	1	1	2	2	2	1
Living Room	✓	✓	✓	-	✓	-
French Bed	-	-	1	1	1	1
Single Bed	2	2	2	2 or 3	2	1
Sofa (For Extra Pers.)	2	2	2	-	2	-
SAT TV	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓
Internet	✓	✓	✓	✓	✓	✓
Individual Air Condition (in bedrooms)	✓	✓	✓	✓	✓	✓
Individual Air Condition (Each Room)	✓	✓	✓	✓	✓	-
Electronic Safe Box	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓
Direct Dial Telephone	✓	✓	✓	✓	✓	✓
Covered by Ceramics	✓	✓	✓	✓	✓	✓
Balcony	✓	✓	✓	✓	-	✓
Wood Patio Deck	-	-	-	-	✓	-
Table and Chairs in Livingroom	✓	✓	✓	-	✓	✓
Table and Chairs at Balcony	-	-	-	-	✓	-
Coffee Table and Chairs at Balcony	✓	✓	✓	✓	-	✓
Refrigeratör (140 lt.)	✓	✓	✓	✓	-	✓
Refrigeratör (350 lt.)	-	-	-	-	✓	-
Coffee Machine	✓	✓	✓	-	✓	-
Kettle	✓	✓	✓	✓	✓	✓
Bathrobe	✓	✓	✓	✓	✓	✓
Everyday room cleaning in all rooms. Bath towels are being changed 3 times a week and linnens are being changed 2 times a week.						

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POOLS				
POOLS	SIZE	DEPTH	FEATURE	TIME
Grand Pool Area	3700 m ²	Adult Section Max. 140 cm	With Seperate children section, jacuzzi and free parasol-sunbed	08:00 - 19:00
Grand Pool Size	1200 m ²	Children Section 35 cm.		
Indoor Pool Area	75 m ²	Adult Section Max. 140 cm	jacuzzi and free parasol-sunbed	09:00 - 19:00
Indoor Pool Size	46 m ²	Children Section 35 cm.		
Aquapark Area	850 m ²	Adult Section 120 cm	One slide Seperate children section, 4 different water-slides, free parasol-sunbed	10:00-12:00/14:00-17:00
Aquapark Size	120 m ²	Children Section 35 cm.		
Villa's Pool Area (Each Pool)	105 m ²	Adult Section 140 cm	Seperate children section, no music and activity, free parasol-sunbed	08:00 - 19:00
Villa's Pool Size (Each Pool)	75 m ²	Children Section 35 cm.		

The villa's pools are in use of the residents of the villa's.

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CONCEPT

RESTAURANTS	ALL INCLUSIVE SERVICES	TIME	TYPE of SERVICE
Garden House Restaurant	Breakfast	07:00 - 10:00	Open Buffet
Garden House Restaurant	Late Breakfast	10:00 - 10:30	Mini Open Buffet
Garden House Restaurant	Lunch	12:30 - 14:00	Open Buffet
Garden House Restaurant	Dinner	18:30 - 21:00	Open Buffet
Garden House Restaurant	Night Soup	23:00 - 00:00	Self Service
Lobby Cafe	Cakes & Cookies	10:00 - 18:00	Self Service
Snack Bar	Ice-Cream (Scoop)	14:00 - 18:00	Self Service
Aqua Bar	Ice-Cream (Scoop)	10:00 - 14:00	Self Service
Snack Bar	Snack Buffet	10:30 - 18:00	Open Buffet
Aqua Snack (01.06-30.09)	Snack Buffet	12:00-16:00	Open Buffet
Aqua Snack (01.06-30.09)	Gözleme	12:00-16:00	Self Service

A'LA CARTE RESTAURANTS	EXCEPT ALL INCLUSIVE SERVICES	TIME	TYPE of SERVICE
Marin A'La Carte & Fast Food	International foods are served in this restaurant. All kinds of foods are extra chargeable.	10:00 - 22:00	Serve on the Table
Aqua A'la Carte & Fast Food	Fast Food Menu and Extra chargeable.	10:00 - 18:00	Serve on the Table
Beach A'la Carte Snack & Fast Food	International foods are served at the beach snack bar. Foods and beverages are extra chargeable.	10:00 - 18:00	Serve on the Table

BARS&CAFE	ALL INCLUSIVE SERVICES	TIMES	TYPE of SERVICE
Lobby Cafe	Coffea,tea and water	09:00 - 22:00	Self Service
Snack Bar	Soft Drinks, Local Alcoholic Beverages, Some Import drinks, Hot Drinks.	10:00 - 24:00	Self Service
Aqua Bar	Soft Drinks, Local Alcoholic Beverages, Some Import drinks, Hot Drinks.	10:00 - 24:00	Self Service
BARS&CAFE	EXCEPT ALL INCLUSIVE SERVICES	TIMES	TYPE of SERVICE
Sports Bar	Local Wine, Beer, Soft Drinks, Local and Import Alcoholic Beverages (All food and beverage is extra charge)	12:00 - 24:00	Self Service
Beach Bar	Local Wine, Beer, Soft Drinks, Some Local Alcoholic Beverages (All food and beverage is extra charge)	08:30 - 18:00	Self Service

FREE SERVICES

SUNBEDS AND UMBRELLAS AT THE POOL AND THE BEACH, BEACH TOWEL, MINIBAR (SOFT DRINKS,WATER AND SNACK AT C/IN), ALL INCLUSIVE CONCEPT IS VALID BETWEEN 10:00-24:00. LOCAL AND SOME IMPORT ALCHOLIC DRINKS,SOFT AND HOT DRINKS ARE INCLUDED. ALL FOOD AND BEVERAGES ARE CHARGED EXCEPT THE STATED TIMES.
ALL INCL DRINKS:BEER,WINE,VOTKA,RAKI,GIN,WHISKEY,COLA,FANTA,SPRITE,WATER,SODA,TONIC,TEA,COFFEE,HERBAL TEA ,T.COFFEE INTERNET(ALL HOTEL COMMON AREAS AND ROOMS), TABLE TENNIS, SUN BEDS AND UMBRELLA, BEACH TOWEL, SAFE BOX,IRON RENTAL SERVICE,FITNESS CENTER,HAMAM,SAUNA,STEAM BATH(at the times determined by the hotel)except those time will be extra charge

EXTRA SERVICES

FOODS AND BEVERAGES AT THE BEACH, ALL IMPORT DRINKS,PACKAGE ICE-CREAM,FRESH JUICES,COCTAIL, SPA FACILITIES,HAMAM,SAUNA,STEAM BATH,TENNIS COURT AND EQUIPMENTS,GAME ROOM,BILARDO, BABY WAGEN, DOCTOR , FRISEUR, SHOPS, TRANSFER, LAUNDRY, TELEPHONE, MEDICAL TREATMENT

THE HOTEL RULES

- MARINE,AQUA,BEACH AND SUSHI A LA CARTE MENUS ARE EXTRA CHARGE
 - SPECIAL THEME NIGHTS ARE APPLIED ON CERTAIN NIGHTS IN THE GARDEN HOUSE RESTAURANT. (Mediterranean cuisine, Mexican cuisine and Turkish cuisine)
 - ALL INCLUSIVE GUESTS MAY USE FOR A'LA CARTE RESTAURANT %25 DISCOUNT AT FOODS
 - ALL ALCOHOLIC AND SOFT DRINKS ARE SERVED IN GLASS IN THE RESTURANTS, PLASTIC GLASS AT POOL AREA
 - BEVERAGE MENU IS EXTRA CHARGE. RED SIGNED ITEMS ARE FREE OF CHARGE FOR ALL INCLUSIVE GUESTS
 - ALCOHOLIC DRINKS CAN NOT BE SERVED TO GUESTS WHO IS UNDER 18 ACCORDING TO THE LAWS
 - ROOM CLEANING IS EVERYDAY, TOWEL CHANGING IS ONCE IN TWO DAYS, TEXTILE CHANGING IS ONCE IN THREE DAYS
 - YOU WILL BE CHARGED FOR DAMAGES OF HOTEL EQUIPMENTS
 - ANIMATION IS MADE AS A SOFT PROGRAM.
 - MINI CLUB OPENING HOURS 10:00–12:30 // 14:30–17:00 (6 TO 12 YEARS OLD)
 - YOU HAVE TO USE ARMBAND TO USE SERVICES AND FOR YOUR SECURITY
 - DO NOT USE BATH TOWELS OF ROOMS AT THE POOL OR AT THE BEACH
 - EARLIEST CHECK IN TIME IS 14:00, LATEST CHECK OUT TIME IS 12:00, LATE C/OUT AFTER 12:00 IS EXTRA PAID
 - FOOD AND BEVERAGE CANNOT BE TAKEN OUT OF THE RESTAURANT IN TERMS OF HYGIENE. OTHERWISE, FEE WILL BE CHARGED
 - FITNESS USE IS OVER 16 YEARS.
- OUR HOTEL IS NO SMOKING IN ROOMS ,BALCONIES AND CLOSED AREAS .SMOKING IS AVAILABLE IN ONLY SPECTEY OUTDOOR AREAS